

## **Ladysmith Arts Course Refunds (Effective June 2023)**

A minimum of 7 days' notice prior to a course's start is required for withdrawal requests to be eligible for a refund. Refunds issued for withdrawals are subject to an administrative fee of \$15.

Missed courses cannot be carried to other sessions. Refunds will not be granted for withdrawal requests received within 6 days or less of the course's start; however, enrollees may elect to give their spot to an eligible friend or family member. In such a case, please provide Ladysmith Arts with the name and contact information of the replacement participant.

Special consideration may be given for medical reasons.

In the event that Ladysmith Arts cancels a course, all those enrolled will receive a full refund.